

Employee Survey Response Ratings					
Service Area	Question/Statement	Respondent Type	Mean	n	% of Overall Respondents
Human Resources	The operating hours of the Human Resources office meet my needs.	ADJ	65.8	10	90.9%
		INST	72.5	22	95.7%
		STAFF	83.1	58	95.1%
	I frequently (2-3 times per month) access the Human Resources/Payroll offices.	ADJ	22.8	8	72.7%
		INST	42.4	20	87.0%
		STAFF	54.7	56	91.8%
	I use the Human Resources/Payroll office for services such as Payroll, Timesheet, Leave, Benefits, Hiring, Conflict Resolution, Training, Job Requirements, Faculty Processes, etc.	ADJ	48.1	8	72.7%
		INST	58.4	21	91.3%
		STAFF	74.9	57	93.4%
	I have a good working relationship with Human Resources staff members.	ADJ	57.3	9	81.8%
		INST	76.5	23	100.0%
		STAFF	83.8	58	95.1%
	Requests from Human Resources are completed within a timely manner.	ADJ	66.1	8	72.7%
		INST	76.6	21	91.3%
		STAFF	78.6	56	91.8%